



VACANCY FOR ASSISTANT HEAD GUIDE - SINGITA KRUGER NATIONAL PARK

Purpose

The Assistant Head Guide is responsible for conducting guided safari experiences at Singita that are unique and in line with Singita standards. In addition assists the Head Guide with the overall management of the guiding department and is accountable to the Head Guide. The Assistant Head Guide is responsible for their own continuous education and that of their tracker, thereby ensuring the guests have an exceptional wildlife experience. He/She also assists in ensuring that game drive vehicles and related equipment are well-maintained and cared for at all times.

The Assistant Head Guide plays a critical role in ensuring that there is continuous communication with the Head Guide and lodge management in terms of all guest and guiding requirements.

The Assistant Head Guide takes on the role of the Head Guide, during the Head Guide's absences from the lodge, and operates according to instruction contained in the written handover document from the Head Guide. When the Head Guide return from leave, he/she must be provided with a comprehensive handover document prepared by the Assistant Head Guide.

Scope of work

- Ensures the highest quality of game experience for the guests.
- Hosts guests in line with the Singita Standard of Excellence.
- Shows an exceptional appreciation and sensitivity to the environment at all times.
- Ensures that guest and staff safety is always a priority.
- Communicates with Front of House staff to ensure the best possible experience for guests.
- Conscientious maintenance and care of vehicles and related equipment.
- Carries out administration duties timeously and effectively.
- Undertakes a process of continuous education of self and other members of staff.
- Assisting the head guide with the management of the guiding team.
- Achieves service excellence through Teamwork.

As such the person filling this position needs to have:

- A minimum of two years' work experience as a field guide in a similar lodge environment
- A level 2 FGASA qualification or higher with theory and practical completed
- Registered with DEAT and THETA in terms of improving his/her qualifications
- Passed the Kruger National Park rifle assessment as well as the trails guide examination (SKNP only)
- Trails guide certificate
- Valid first aid certificate
- SASSETA Certificates

- A valid South African Code 8 Driver's license and PDP
- Excellent communication and people handling skills
- An inherent passion for observing, sharing and learning about wildlife
- Flexible in that he/she is willing to change plans on the spur of the moment in the interest of guests
- Confident but humble
- Co-operative – and keen to work with the balance of the team in the interests of the lodge and the guests
- Organizational skills – displaying attention to detail and time management
- A developmental approach to his/her staff and colleagues
- Leadership ability, particularly as regards assisting staff to operate to maximum effectiveness
- The potential to progress into a Head Guide position

Standard Company Benefits:

- Cost to Company Package
- Live in
- Meals provided
- Uniform provided

Please forward your CV and motivational letter for the above mentioned position to Adel.L@Singita.com or
Fax: 013 735 5501